



Università degli Studi di Torino



# **USEFUL INFORMATION FOR INTERNATIONAL EXCHANGE AND ERASMUS STUDENTS**



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## NOTE:

This document is aimed at providing you with helpful indications to organise your study period in Torino.

Here you can find the main information about the different topics presented. To find more details you can check the specific websites by clicking on the links provided in the following pages.



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# Welcome to Torino!

- Geography:** the city is the main town of Piemonte, it is surrounded by the Alps and the rivers Po, Dora, Stura and Sangone flow through the city. It is one of the “greenest” cities in Italy, with 17.5 kilometres of parks and riverbanks.
- Inhabitants:** 900,000 in the city, 1,700,000 in the metropolitan area.
- Time zone:** Torino, like the rest of Italy, lies in the first time zone (GMT+01:00).
- Climate:** continental, with hot summers and cold winters. The rainiest season is autumn.
- Currency:** the currency in use is the euro (€).
- Phone code:** the international code to dial a telephone call to Italy is +39; the local code for Torino is 011.



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# How to get to Torino

It is possible to get to the city by plane through the airport Torino-Caselle or by train through the railway stations Porta Nuova and Porta Susa.

Further information on how to reach Torino:

[http://www.turismotorino.org/docs/EN/A20/getting\\_here](http://www.turismotorino.org/docs/EN/A20/getting_here)

Useful information and news about the city of Torino and its province are available on the website Turismo Torino e Provincia, which is the agency aimed at the promotion of the local tourism:

## **TURISMO TORINO E PROVINCIA**

Piazza Castello/via Garibaldi  
Stazione ferroviaria di Porta Nuova  
Aeroporto internazionale di Torino  
Tel. +39.011.535181

[www.turismotorino.org](http://www.turismotorino.org)





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# Welcome to the University of Torino!



The University of Torino is one of the leading Italian public Universities with an international reputation for high quality teaching and research. Established in 1404, nowadays it is organized into 6 University Schools and 27 Departments.

With its 120 sites displaced in Torino and in other key points of the region, the University of Torino can be considered as a “city within a city”, which produces and promotes culture, research, innovation and work.

© 2004 Università di Torino [www.unito.it](http://www.unito.it)



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# Your first days in UniTo

- **Ufficio Mobilità Internazionale**

It is the reference point for all the administrative aspects of your mobility at the University of Torino.

[relint@unito.it](mailto:relint@unito.it) – +39 011 6704425

*Please, remember to check your mailbox regularly: it will be the main means of communication.*

- **Infopoint UniTo**

It is the main information office of our University also dealing with foreign students. Here you can get information about the academic offer and the University services.

<http://en.unito.it/about-unito/infopoint>



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# Visa



To enter and stay in Italy, citizens coming from countries out of EU, European Economic Area (\*) and Switzerland, must have a valid passport, and an entrance study visa issued by the Italian Diplomatic Delegations in their Countries of origin.

A Visa is an authorization granted to the foreigner to enter the Italian territory; it is a sticker or a stamp endorsed in the applicant's passport or any other valid travel documents.

(\*) **European Union Countries:** Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom; **European Economic Area Countries:** Iceland, Liechtenstein, Norway.

<http://en.unito.it/living-turin/you-leave-home>

<http://en.unito.it/living-turin/you-leave-home/visa>



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# Residence Permit

Citizens coming from countries out of EU, European Economic Area (\*) and Switzerland, staying in Italy for **more than three months**, must apply for a residence permit. For a **less than three months** stay, they do not have to apply for it.

## How to apply for a residence permit

The application for a residence permit must be done within 8 working days after the arrival in Italy.

All applications must be done through any Post Office. The Post Office provides a kit including the application form and all the information concerning the necessary documents.

(\*) **European Union Countries:** Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom; **European Economic Area Countries:** Iceland, Liechtenstein, Norway.

## Information about the residence permit:

<http://en.unito.it/living-turin/you-leave-home/documents>

<http://en.unito.it/living-turin/when-you-arrive/residence-permit>



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# University of Torino

## Residence Permit Support Service

The University of Torino gives you support with the procedure to request the residence permit.

Residence Permit Office

Office: Via Sant'Ottavio, 17/4 – Torino

Opening hours: Monday, Wednesday, Thursday 9-12

Email: [office.incoming@unito.it](mailto:office.incoming@unito.it)

Further information about the procedure on:

<http://en.unito.it/living-turin/when-you-arrive/residence-permit>



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# Tax code

The tax code is an identification number needed to open a bank account, to draw up a rental agreement or to purchase a mobile phone. It is issued by the Agenzia delle Entrate, by presenting a valid Identity Document or a passport.

## Local office of Agenzia delle Entrate

Corso Bolzano 30, Torino

**Tel:** +39 0115523111

[http://www1.agenziaentrate.gov.it/english/italian\\_taxation/tax\\_code.htm](http://www1.agenziaentrate.gov.it/english/italian_taxation/tax_code.htm)



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# Health care

EDISU Piemonte has a specific Office offering information and clarification about the access to the "*Servizio Sanitario Nazionale- SSN*" (National Health Service) for people studying in Turin (EU and non-EU students).

At the Information point and in all EDISU University dormitories, students can find a specific form to choose a SSN's doctor available.

## **For appointments:**

Ufficio Assistenza Sanitaria EDISU PIEMONTE  
Via Sant'Ottavio 10/b

10124 - Torino

tel. 331 6109713

e-mail: [ezio.chionio@edisu-piemonte.it](mailto:ezio.chionio@edisu-piemonte.it)



Please click on informazioni assistenza sanitaria at the following link:

<http://www.edisu.piemonte.it/it/faq/sale-studio-e-altri-servizi/informazioni-assistenza-sanitaria/dove-si-trova-l%E2%80%99ufficio>



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# Looking for somewhere to live



The University of Torino provides a range of options in order to help its international students and guests to find an accommodation in the city.

It is possible to look for an accommodation through:

- **Sportello Casa Service** (private flats or shared apartments with other students).
- Internet platform **Housing Anywhere**
- **Edisu University Residences** (temporary accommodation ONLY for Erasmus students)



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## **SPORTELLO CASA SERVICE**

The University of Turin offers Erasmus students free assistance in finding apartments and rooms in the city through the organisation *Sportello Casa*.

This service is also available online and makes it possible to find a place to live either before your arrival in Torino or once you have arrived in the city:

### **SPORTELLO CASA**

Via Verdi 26/a - 10124 Torino

Tel. 011.8138328

Fax. 011.8391463

<http://www.sportellocasapiemonte.it/en-us/home-page.aspx?idC=61642&LN=en-US>

e-mail: [torino@sportellocasapiemonte.it](mailto:torino@sportellocasapiemonte.it)

Besides, once arrived in Torino, you will also find several offers on the notice boards for students in the Schools/Departments buildings. These ones usually are advertisements renting single or double rooms with kitchen and bathroom shared with other students.

### **FOR FURTHER INFORMATION :**

<http://en.unito.it/living-turin/when-you-arrive/university-life/housing>



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# HousingAnywhere

The University of Turin has joined the international network **HousingAnywhere**: a student-to-student housing platform for exchange and internship students.

HousingAnywhere is a very effective tool which increases the housing offers and the amount of short term accommodation for incoming exchange students.

In order to have more information, please refer to the following link:

[Housing Anywhere](#)



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# University Residences

Erasmus and International students of the University of Torino can rent a room at University residences managed by EDISU Piemonte, by accessing the EDISU online procedure:

<http://clio.edisu-piemonte.it:8088/Login.aspx>

To have more information about University residences check the University categories admitted to benefit from the service and the order of priority in the document “Guests admitted at University Residences” at the following link:

<http://en.unito.it/living-turin/when-you-arrive/university-life/housing>



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# University restaurants



EDISU Piemonte, the regional office for university study, offers a restaurant service at discounted rates.

This service is open to:

- Italian and foreign students regularly enrolled for the current academic year at the Università degli Studi di Torino;
- Erasmus and International exchange students;
- teachers, university staff, lecturers coming from Italian or foreign Universities participants in conventions, seminars and studying activities.

**The cheapest rate (tariff 1) is always applied to Erasmus and International exchange students.**

## FOR INFORMATION

<http://en.unito.it/living-turin/when-you-arrive/university-life/restaurants>



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# Italian courses



The University of Torino offers all Erasmus and International exchange students free Italian language courses.

The courses last 40 hours and start at the beginning of each semester (***1st semester around the end of September/beginning of October; 2nd semester around the end of February/beginning of March***).

Students can choose between 3 different levels of difficulty (beginner, intermediate, advanced).

## FOR INFORMATION

<http://en.unito.it/services/learning-italian>

<http://en.unito.it/services/learning-italian/italian-courses>



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# Didactic information about Unito

The University of Torino is organized by Departments and Schools.

## **Academic calendar (*Calendario didattico*)**

<http://www.unito.it/didattica/offerta-formativa/corsi-di-studio>

It shows all the courses related to the different degrees and Departments.

For further information you can directly visit the website of each Department.

## **Scenario didattico**

You can also explore the courses on offer at Unito through the **Scenario didattico dello studente** at the following link:

<http://www.unito.it/didattica/orientamento/esplora-lofferta-formativa/scenario-didattico>



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# Centro Universitario Sportivo

Do you want to play any sports during your stay in Torino?

CUS Torino (*Centro Universitario Sportivo*), the University Sports Centre, organises sports activities and tournaments for students enrolled at the Università degli Studi di Torino; the structures are also available at special rates for free time activities.

With the CUS CARD you will have access to University structures and sport activities. It is valid for one academic year and it is free of charge for all the students enrolled at the University of Torino, including Erasmus students.



**FOR INFORMATION**

[www.custorino.it](http://www.custorino.it)



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# Living in Torino



## Emergency numbers

118: Accident and Medical Emergency

113-112: Emergency service: Police and *Carabinieri*

115: Fire service

011.4606060: Emergency service Torino City Police

**General Shopping hours:** 10-13 and 15.30-19.30.

Closed every Monday morning and on Sundays.

**General Bank hours:** from Mon to Fri, 8.30-13.00 and 14.00-15.30



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# InformaGiovani



- The city of Torino offers young people an effective information service through the Office Informagiovani.
- You can refer to Informagiovani to have tips about many issues such as researching a job, seeking accomodation, organizing a holiday, participating in international mobility programmes, being informed about events and activities targeted to young people and organized by the city of Torino etc...

<http://www.comune.torino.it/infogio/>



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# Local public transports in Torino



There are different types of bus tickets:  
daily, monthly and seasonal.

For further information please visit the GTT  
website below.

## **FOR MORE INFORMATION**

GTT office at Porta Nuova Station  
(beside platform 19)

Tel. +39 011 5764733

+39 011 5764750

<http://www.gtt.to.it/cms/en/>



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To Bike is the bike sharing service in Torino: the yellow bikes are handy, comfortable, bio and ready for you!

To Bike is the best way to move in the city!!!



### **FOR INFORMATION:**

TO BIKE via Santa Chiara 26/F

Mon – Fri: 9.00 - 20.00

Sat – Sun: 9.00 – 17.00

website (only in Italian):

<http://www.tobike.it/>



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# Cultural and free time activities

Do not miss the cultural opportunities that the city of Torino offers. Big events, musical and theatrical seasons, wine and food exhibitions...

Many different ways to know the city and the Italian culture, without taking the gaze off the world!

Here some few suggestions:

Sottodiciotto Film Festival  
CioccolaTò  
Luci d'Artista

Salone del Libro di Torino  
Torino Film Festival  
Salone del Gusto – Terra Madre



**FOR FURTHER INFORMATION**

<http://www.turismotorino.org/index.aspx>